

QUALITY POLICY

DUBRAL finds the implementation and maintenance of a Quality Control System, in accordance with the NP EN ISO 9001 standard, to be essential in order to carry out its mission and fulfil the objectives assigned to it, as a way to guarantee the excellence of the organization and the fulfilment of the requirements applicable to its products and services.

For this reason, the Quality Policy is considered an integral part of the company's general policy, and its guidelines and objectives are thereby promoted by the Administration, while taking into consideration the resources needed for the development of the efficiency of the processes fundamental to continuous improvement, and to the management of communication with all interested parties.

A commitment is made to meet the requirements of our partners and clients, and also regulatory, statutory and other types of requirements applicable to **DUBRAL**, by providing the resources necessary for the development of efficacy and efficiency of the processes fundamental to continuous improvement.

DUBRAL has decided to implement a Quality Control System in accordance with the NP EN ISO 9001 standard, with the following objectives in mind:

1. Client satisfaction
2. Organization and profitability
3. Motivation and appreciation of the collaborators

In order to make it possible to fulfil these objectives and consolidate **DUBRAL** activity's, it is fundamental that everyone must be involved and have a positive attitude, in a complete effort toward total client satisfaction, in an environment of growth and confidence.

In the face of this Policy, the responsibility for carrying it out is assigned to all collaborators, with the support of the Administration and a collective effort is essential.

Santo Tirso, 03th of September 2018

The Administration,

